



Checklist of change for Gulf & Fraser members

Get ready. Service limitations June 15-19, 2023.

These scheduled service limitations are part of our work to bring GFCU Savings into the Gulf & Fraser family and to ensure all members can enjoy our products and services.

Are you with GFCU Savings? [Click here to locate the checklists we've prepared for you.](#)

Due date	What's happening?	How will I be affected?	Action required
June 15 until June 19 at 7am	MemberCard service limitations	You won't be able to make large purchases on your MemberCard during this time. You will be able to withdraw limited amounts of cash from an ATM.	Make sure to take out extra cash before Thursday, June 15. Check your credit card balance so you can use credit as a back-up payment method. Your MemberCard will work as normal starting 7am, Monday, June 19.
June 16 at 7pm until June 19 at 7am	Interac® e-Transfer® service disabled	You won't be able to send or receive money using Interac e-Transfers during this time.	Make sure to send your planned e-Transfers before Friday, June 16. Ensure transfers are complete for all Requests for Money before 7pm on June 16. Otherwise, they can be completed on or after June 19.
June 16 at 7pm until June 19 at 7am	Autodeposit e-Transfers disabled	Autodeposit e-Transfers will not go through during the weekend of June 17-18; they will be automatically deposited starting 7am, June 19.	Plan ahead and consider asking your contacts to send their Autodeposit e-Transfers earlier in June.
June 16 at 7pm until June 19 at 7am	In-branch, online, app and telephone banking service limitations	Your ability to do your banking with Gulf & Fraser will be temporarily limited while we work to bring GFCU Savings into the Gulf & Fraser banking system over the weekend.	Prepare by doing your banking, such as paying a bill or sending an e-Transfer, before 7pm on Friday, June 16 or on Monday, June 19, after the weekend. Call 604-419-8888, email inquiry@gulfandfraser.com or video chat with us from June 15-19 to support you through these changes.

Gulf & Fraser Hub

401-7300 Edmonds St Burnaby BC V3N 0G8

604-419-8888
gulfandfraser.com



Due date **What's happening?** **How will I be affected?** **Action required**

Bill payments and debits

June 17-18	Bill payment service paused	Bill payments that you scheduled for Saturday, June 17 will not be processed until the evening of Sunday, June 18.	If your bill is due June 17, consider paying the bill before 7pm on Friday, June 16.
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June 17-18	Pre-authorized debit service paused	Pre-authorized transactions that you scheduled for Saturday, June 17 will not be processed until the evening of Sunday, June 18.	Consider rescheduling the transaction before 7pm on Friday, June 16, or let your recipient know the transaction will go through on June 18.
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New MemberCards

June 15 until June 19 at 7am	New MemberCards disabled	If you received a new MemberCard on or after June 2, 2023, it will not work during this time.	Plan to use your credit card as a backup or withdraw some cash before June 15.
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How to reach us

Email
Send us an email and get a response within one business day.
inquiry@gulfandfraser.com

Call Member Hub
Monday to Friday 7am - 7pm,
Saturday 8am - 4pm
604-419-8888

Visit a branch
Stop by any branch and we promise you'll get a smile.
Find a branch at [gulfandfraser.com](https://www.gulfandfraser.com)